

Jury Service Handbook



United States District Court
Eastern District of Tennessee
Knoxville Division

Website: www.tned.uscourts.gov

Email: knoxville_jury@tned.uscourts.gov

(Rev. 7/2026)

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Welcome to Jury Service In the United States District Court

This booklet contains some of the information that will be covered in your jury orientation on the first day you report for service. Please keep it for reference.

“Unless you are willing to participate in a democracy by serving, you cannot ensure the life, liberty, and pursuit of happiness...”

- Lindy Boggs, former U.S. Representative from Louisiana

Jury service is not only a duty of citizenship, it is a privilege. Based upon responses to exit questionnaires from previous jurors, we have learned that most jurors find jury service to be interesting and worthwhile. We hope you will also.

IMPORTANT INFORMATION TO REMEMBER

Jury Administrator Angela Brush

e-mail: knoxville_jury@tned.uscourts.gov

Phones:

Office: **865-329-4766**

Jury Information Line: **1-800-877-0551**

To check your status and/or next reporting date:

1. Call the toll-free Jury Information Line at **1-800-877-0551**.
2. Enter your **nine-digit participant number** as listed on the summons form.
3. A recording will inform you of your status **and/or** your next report date.

Address:

**Office of the Clerk, United States District Court
Howard H. Baker, Jr. Courthouse Building
800 Market Street, Suite 130
Knoxville, TN 37902**

eJuror may be accessed through our website at www.tned.uscourts.gov

COMPLETING FORMS ONLINE USING *eJuror*

You can use the Court's online ***eJuror*** program to complete your juror information card and juror questionnaire form electronically. It's fast, easy and secure!

To complete your forms online go to the Court's website at **www.tned.uscourts.gov**, click on "Jury Information" and then select the ***eJuror*** link on the left-hand menu. To log on you'll need the 9-digit participant number located to the right of your name and address on your jury summons.

TO: If your name and permanent address are not correct, please make corrections here.



John Doe
123 East Street
Knoxville, TN 37901



Participant #
325106325

Three arrows point to the digits 2, 5, and 1 of the participant number 325106325.

Follow the prompts to answer each question. Once your information is submitted online there is no need to mail in your paper forms.

A request for excuse must still be submitted in writing. (See page 5 for more information).

TERM OF SERVICE

The term of actual courtroom service is limited to thirty days during the six month term (unless of course, a trial lasts for more than thirty days). Realistically, you will serve only five to ten days during the term.

DATE TO REPORT FOR SERVICE

After the original summons is issued, **you will be notified via text, email, and phone call** of the date you are to report. You will receive this notification approximately one week in advance of when you are to report.

JURY INFORMATION LINE

After being notified of your report date, you may check your status at any time by calling the Jury Information Line at 1-800-877-0551. It is available 24 hours a day — 7 days a week. **YOU SHOULD ALWAYS** call after 5:00 p.m. on the day before the specified reporting date. The recorded message will inform you whether there has been any change in your reporting date or time.

Remember, if you do not call the jury information line and report unnecessarily as a result, you will not be paid for your attendance for that day, it will not count as one of your days of attendance, and we cannot verify your attendance to your employer.

The Jury Information Line is a **RECORDED MESSAGE ONLY**. If you need to speak with someone, please call 865-329-4766, Monday - Friday, 8:00 am - 4:00 pm.

REQUESTING EXCUSE

If you have a reason which you feel qualifies you to be excused from jury service, your request for excuse must be in writing. Please state your request as briefly as possible.

A request from your employer will not be considered.

To request to have your jury service permanently excused or temporarily delayed, **please do ONE of the following:**

EMAIL your request to: knoxville_jury@tned.uscourts.gov

OR

MAIL your written request in the enclosed postage-paid envelope along with your other forms.

We will contact you to inform you of the judge's decision. **If the judge denies your request, you will be required to report when notified.** Please make your request in advance. You will not be paid for your attendance if you wait until you report to request an excuse.

SCHEDULING DAYS OFF FROM JURY SERVICE

We make every effort to work around personal commitments, but **YOU MUST NOTIFY THE COURT 14 DAYS IN ADVANCE OF ANY DATE YOU WILL BE UNABLE TO SERVE.**

We are more than happy to work your jury service around your personal schedule, but there is only one way to be sure we don't call you for jury service when you have other commitments. **YOU** have to let us know ahead of time when you have commitments. This is **your** responsibility.

Telephone: 865-329-4766

Email: knoxville_jury@tned.uscourts.gov

When you are called to report, that means we are expecting you to be here. PLEASE DO NOT WAIT until you get your notification to report to let us know you're not available.

In the event of a last-minute emergency, please call the Clerk's Office at (865) 545-4228.

PAYMENT FOR SERVICE

Attendance Fee: **\$50.00 per day**

Parking Reimbursement: **\$19.00 per day**

Mileage Reimbursement: Mileage is reimbursed for your round-trip mileage from your home to the federal courthouse. This rate changes from time to time. You will be advised of the rate that is in effect during your term of service.

You will be paid for each day of attendance whether or not you are selected to sit on the jury. **The Court cannot pay you if you forget to call the Jury Information Line and report when you are not required.**

If you are employed, you are entitled by law to receive your regular pay from your employer, minus the \$50.00 attendance fee. If you need further information regarding this provision, please request it from the jury clerk when you report for service.

If you are an employee of the United States government, you are not paid an attendance fee. You will still be reimbursed for mileage and parking.

If your employer needs verification of your attendance for payroll records, please see the jury clerk or courtroom deputy for an attendance slip.

Juror paychecks are prepared approximately every two weeks and mailed directly to your home address. If your address changes during your term of service, please advise the jury clerk. If you have a question regarding your juror payment, you should contact the jury clerk.

The IRS requires that the \$50.00 attendance fee be included on your tax return (not the mileage) as income. The court does not issue an IRS Form 1099, unless a juror is paid \$2000.00 or more in attendance fees in one calendar year.

ATTIRE FOR COURT

Wear comfortable, neat clothing. “Sunday dress” is not required. **A sweater or light jacket may come in handy, as the courtrooms are usually cold.**

DO NOT WEAR shorts or tank tops, T-shirts, sweat suits or jogging suits, or clothing that is not in keeping with the dignity of the court.

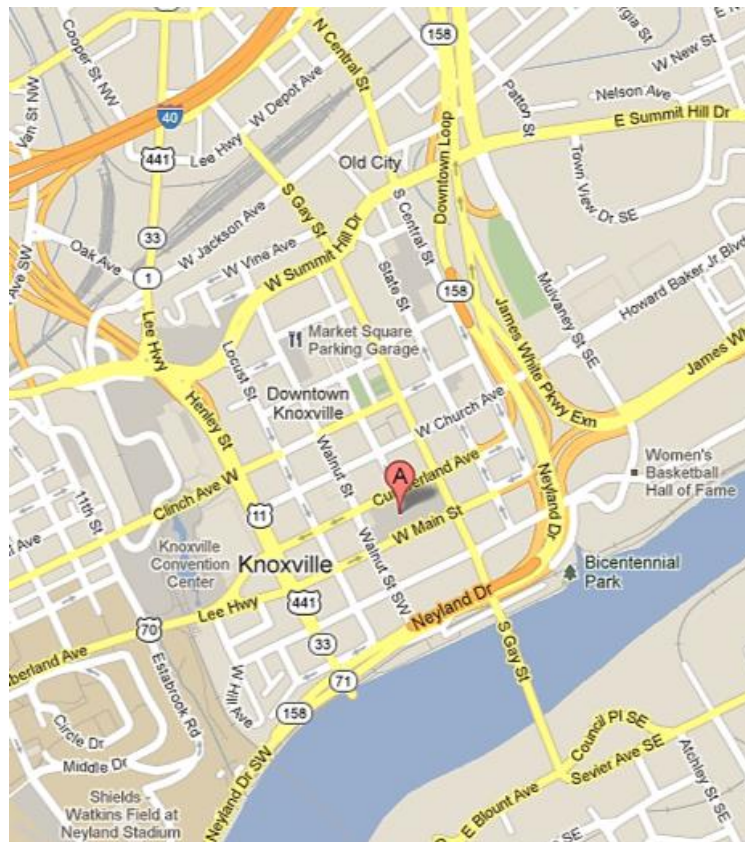
REPORTING LOCATION

The main entrance to the Howard Baker U.S. Courthouse is located in the glass rotunda in the central courtyard.

On your **FIRST DAY OF JURY SERVICE** report to the **JURY ASSEMBLY ROOM** on the 1st floor for jury orientation. **IF YOU ARE SITTING ON A JURY** (that is, while the trial is going on) report to the **JURY ROOM** which you have been assigned.

DO NOT go in the courtroom or wait in the hall and **DO NOT** have any personal conversations with attorneys, parties, or witnesses.

MAP OF DOWNTOWN KNOXVILLE



DRIVING DIRECTIONS AND PARKING

COMING FROM THE WEST

Drive I-40 East to James White Parkway and exit there. From James White Parkway, take 2nd exit—the Cumberland Avenue/Downtown Exit (Exit 388A). Immediately past the second traffic light (Gay Street intersection), Republic Parking will be on the right and the Howard Baker Jr. U.S. Courthouse will be on the left.

COMING FROM THE EAST

Drive I-40 West to the James White Parkway exit. From James White Parkway, take 2nd exit—the Cumberland Avenue/Downtown exit (388A) to Cumberland Avenue. Immediately past the second traffic light (Gay Street intersection), Republic Parking will be on the right and Howard Baker Jr. U.S. Courthouse will be on the left.

COMING FROM THE NORTH

Drive I-75 South. This route becomes I-275 on the northern edge of the city. Follow I-275 to its intersection with I-40 East (take the I-40 East/Asheville exit), and follow I-40 East for about a half-mile to the James White Parkway exit. From the James White Parkway, take 2nd exit—the Cumberland Avenue/Downtown exit (Exit 388A). Immediately past the second light (Gay Street intersection), Republic Parking will be on the right and the Howard Baker Jr. U.S. Courthouse will be on the left.

COMING FROM THE SOUTH

If you are approaching downtown on Chapman Highway and the Henley Bridge from the South, turn right onto Main Street. The Howard H. Baker Jr. U.S. Courthouse is on Main, in the third block on your left. If you use the Gay Street Bridge as your approach to downtown, you will see the Howard H. Baker U.S. Courthouse on Gay on your left between Main and Cumberland Avenue.

PARKING

The nearest parking lot is across Cumberland Avenue from the courthouse at the Republic Parking lot; however, you may park anywhere in the area. Please pay the parking lot in advance for the entire day. You will be reimbursed **\$19 in your jury check**. No receipt is required.

LUNCH

The U.S. Marshal Service does not allow food through the security gate on the morning of jury selection, unless there is a health reason. However, if you are seated as a juror, you may bring your lunch or buy your lunch at a surrounding area restaurant and bring it back to the jury room. The court offers access to a refrigerator, coffee, hot tea, bottled water, snacks, and a microwave to seated jurors. The court does not provide lunches.

SECURITY

It is a security requirement that **every** person entering a U.S. Courthouse must present photo identification—a driver’s license or other government issued photo identification. Please make certain to have photo identification with you whenever entering a U.S. Courthouse.

The security gate in the first floor lobby is there for everyone’s safety including that of the jurors. Anytime you enter the building, you will be required to go through the security gate (including after lunch). Remember, this is for everyone’s safety.

The following items are not permitted in the courthouse:

- Electronic devices (including cell phones, laptops, e-book readers) on the first day. Jurors who have been seated and have completed the *Use of Electronic Devices by Jurors Agreement* may bring electronic devices after the first day (more information below).
- Cameras and recording devices.
- Knives (including pocket knives).
- Mace/pepper spray.
- Scissors.
- Other items that may pose a threat.

CELL PHONES AND ELECTRONIC DEVICES

If you are summoned to appear for jury selection, you may not bring any electronic device into the courthouse on the first day. Unless otherwise instructed by the judge, only individuals who are selected to sit on a jury and who have signed and submitted the “Use of Electronic Devices” Agreement will be allowed to bring a cell phone or electronic device into the courthouse. Electronic devices may only be accessed during breaks and must be turned off and stored in the designated receptacles when not in use. Jurors are expected to be courteous of fellow jurors and court staff by keeping conversation volumes low when in use.

YOU CANNOT:

- Bring the electronic device in the courtroom.
- Use the electronic device to capture photographs, record audio or video, or broadcast audio or video recordings in the courthouse.
- Use the electronic device to receive or send electronic communications about the case.
- Use the electronic device to gather outside information about the case.

Inappropriate use of the electronic device will result in appropriate action, which may include confiscation of the device and revocation of the juror’s use privilege. Inappropriate use of electronic devices to research or communicate about the case may also result in serious consequences, such as a mistrial.

RESEARCHING OR COMMUNICATING ABOUT CASE IS PROHIBITED

It is essential that jurors' decisions be based solely on the information received in the courtroom. Please remember these rules:

Do not talk to anyone or let anyone talk to you about the case.

This includes your family and friends. You must not discuss any aspect of the case with anyone until the trial is concluded. Also, do not discuss the case with the other jurors until your deliberations begin.

Do not receive or send electronic communications about the case.

This includes texting, emailing, blogging, posting information on social networks, or using any other electronic communications to discuss, or even mention, the case.

Avoid outside information from the internet or other sources.

This means that during the trial you must not conduct any independent research about the case, the matters in the case, and the individuals or corporations involved in the case. Do not try to find out information from any source outside the confines of the courtroom. This includes consulting dictionaries or reference materials, searching the internet, websites, blogs, or using any other electronic tools to obtain information about the case. You must also avoid news reports: broadcast, print, or online relating to the case or issues in the case.

LAWS GOVERNING JURY SERVICE

Any person summoned for jury service in U. S. District Court (federal court) is required to report as directed unless excused by the Court. Reasons for excuse are set forth in the Jury Plan for the Random Selection of Grand and Petit Jurors, a copy of which is available for inspection in the Clerk's Office of the U. S. District Court. The grounds for excuse are limited as jury service is an acknowledged duty of citizenship, and our form of government requires individuals to serve as jurors when called.

A person summoned for jury service who fails to appear as directed can be ordered by the Court to appear and show cause for failure to comply with the summons. A person who fails to show good cause to the Court for non-compliance with a summons may be fined not more than \$1,000, imprisoned not more than three days, ordered to perform community service, or any combination thereof.

By statute and order of this Court, an employer may not discharge, threaten to discharge, intimidate, or coerce any permanent employee because of the employee's jury service, or the attendance or scheduled attendance in connection with jury service. If you believe your employer has engaged in such prohibited conduct, you should inform the judge or a member of the clerk's office immediately.

An employer violating this requirement is subject to:

- (1) liability for damages to the employee,
- (2) an injunction from further such violations and to provide appropriate relief, including the reinstatement of such employee, and
- (3) a civil penalty of not more than \$5,000 for each violation as to each employee,
- (4) and may be ordered to perform community service.

District courts have been given jurisdiction over civil actions brought for the protection of jurors' employment rights, and a mechanism has been provided for the appointment of counsel for jurors claiming violations by their employers and whose claims are found to have possible merit.